



How do you know if an ePCR will work hard enough for your organization?

- An excellent ePCR will not only standardize data collection and reporting, it will incorporate efficiencies which make the task of completing a patient care report easier and quicker for field users.
- It should save organizations money and improve service levels by reducing out of service time and providing accurate documentation leading to quicker payments and reduce the potential for legal challenges.
- A hard working ePCR will provide quality, meaningful QI/QA and KPI reports without needing a computer degree or assistance from your IT department.

In order for an ePCR to work hard for your organization there are several characteristics and capabilities it should contain:

Intuitive and Easy to Use – Members of your organization should be able to train themselves on application usage within an hour or less. If an ePCR vendor suggests 6 to 8 hours of training to learn their ePCR product then it is probably neither intuitive nor easy to use. Look for ePCR applications that recommend 2 – 3 hours of training, maximum.

Integrated Quick Completion Tools – A well designed patient care report should take the user no more than **3 minutes** to fully complete and submit. When shopping ePCR products, research what end users at similar organizations are experiencing for completion times.

Matched Workflow - The ePCR workflow should match the flow and pace of data collection for mild to acute as well as MCI incidents. A user should not be required to jump around to several screens and windows while completing a PCR, it is time consuming and frustrating. Look for ePCRs that present all of the information pertaining to incident information, patient demographics, assessment, treatment and transport in an organized single view.

Meaningful Features – Useful features should make the EMS provider’s job easier for organizing and entering patient data on both typical and challenging EMS Incidents. Don’t be fooled by gadgets that have no real value and are just clever selling points.

Easy to Integrate – An ePCR should be able to integrate with CAD, patient monitoring devices, legacy ePCR data, RMS, Billing, third party ePCR software vendors, Local and State EMS data repositories and other useful software solutions.

Easily Managed Data Base – Managing an ePCR database shouldn’t be difficult. Editing a selection in a pick list or adding personnel should be a couple of easy mouse clicks. When shopping an ePCR experience for yourself routine data changes in a functional data base and ask to see how the ePCR is updated in the field.

Useful QI/QA Reports and Key Performance Indicators – An excellent ePCR solution should work hard for administrators as well. It should provide useful reports regarding organizational and individual key performance indicators as well as NFPA and CPSE Accreditation Compliance Reports. Look for ePCR Dashboard solutions that will permit you to configure the information you need most so that it is available anytime you need it with a click of your mouse. When shopping an ePCR make sure that creating a custom report is easy, intuitive and quick.

Call today for more information or a free demo to see how Eos Logic's ePCR will work hard for your organization.